

## **Compliance with Non-Discrimination Laws and Regulations in Section 1557 of the Affordable Care Act**

Retina Care Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Retina Care Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Retina Care Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  - Provides free language services to people whose primary language is not English, such as:
    - Qualified interpreters
    - Information written in other languages.

If you need these services, contact Breann Wright at 541-842-2020.

If you believe that Retina Care Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Breann Wright  
748 State Street Medford, OR 97504  
Phone: (541) 842-2020 Toll Free: 1-800-770-1092  
Fax: 541-842-2022  
[frontoffice@retinacarecenter.org](mailto:frontoffice@retinacarecenter.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Breann Wright is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.